FROM THE DESK OF PEGGY PAPERT Director of Caring Congregation TEMPLE EMANU-EL 8500 Hillcrest Dallas, 75225 214-706-0000, fax: 214-706-0025, ppapert@tedallas.org

3/16/10

Dear Tom,

I promised to send a letter some time ago and I'm finally getting around to it. The foundation you did on my house in Fall of'08 and then again I Jan. '10 has proven to be quite good. I would have done everything at once had I not been misled by the prior owners.

Since the additional work in January, movement has seemed to settle completely and I feel assured all will stay put.

Both times the crews came out to do the labor, they took the time to clean up carefully after the job.

But mostly, I really appreciated the attention and diligence you personally gave me. You saw the job was complete. You went above and beyond in several areas like the extra drain work and grout touch ups in my bathroom.

I feel certain I can call upon you in the future for various jobs big and little around the house. Especially since I regularly need a handyman.

Once again, thank you for the great foundation work. I wish you all the best in all you do.

Sincerely,

Peggy Papert