From: MARYANN JENKINS <maryannjenkins@me.com> To: dodsoncf <dodsoncf@aol.com> Subject: Thank you for outstanding service Date: Sat, Mar 1, 2014 10:03 am

Dear Tom and all of his folks:

Thank you for the outstanding work your guys did on stabilizing my house and repairing the drain lines. Your guys did a great job, put everything back where it should be, and cleaned up the mess. Particularly, thank you for repairing the master rainwater drain line that runs under the deck addition—the master rainwater drain line that a previous contractor punched a hole through when he put in the deck addition and, despite repeated assurances, didn't repair. You solved a mystery for me; why the northeast corner of my house was subsiding!

Bottom line; you showed up for the estimate walkthrough when you said you would, you bid the job at a fair price, your guys showed up to do the work when they said they would, they did a great job and didn't leave a mess. I can't ask for better than that.

Thank you, Mary Ann Jenkins 03/01/2014