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Dodson Foundation and Remodeling helped my family by installing French Drains and a Sump Pump. When I bought my house in March of 2007, our inspector showed us that we could have potential foundation problems if we didn't fix the drainage situation in our backyard. I called three different places, Dodson's included, and received three different quotes. Two of the companies gave estimates nearly 33% higher than Dodson's estimate. I called one other place and they were going to charge me just to get an estimate done. But Tom Dodson gave me an estimate for free.

The other companies recommended to only place drains in half of my backyard while Dodson recommended to put drains in along the whole backside of the house. After agreeing to have Dodson do the work it only took them 3 days to complete the work. They installed five drains and nearly 150 feet of pipe in my backyard and the side of my house. They also installed a Sump Pump that would continue to pump out water out of the pipes. They then cut out a piece of the concrete in the curb to place the outlet for the drain. When they were finished, the dirt settled, the grass quickly grew back, and it looked like nobody had even done anything.

I was excited as soon as they finished because within a month, the drains and pump would quickly be put to the test with the many days of rain that we had. At the end of Spring and beginning of Summer, we accumulated many inches of rain. Because of the slope in my backyard, I am 100% positive that water would have leaked into our house if we wouldn't have installed the drains and pump. Needless to say, everything worked like a charm.

Tom Dodson regularly checked in with me to make sure that everything was working okay and told me that if I ever had any problems that he would come personally and fix any issues. So far there have been no problems. The professionalism and customer service was outstanding by Tom Dodson and his staff. I will definitely be using Dodson Foundation and Remodeling in the future for other home improvements that I need to have done.

The fact that Dodson Foundation and Remodeling did double the work by installing twice the amount of pipe and charged me approximately 33% less showed me how much the other companies overcharge. When I placed calls in to the other companies, I felt like I was bothering them and they just treated me as "another job" and nothing more. Using Dodson Foundation and Remodeling showed me that true customer service and friendly business truly does still exist in this environment where it is lacking.

Thanks Tom, for your help!