

Subj: **foundation repair**
Date: 5/31/2011 2:55:29 P.M. Central Daylight Time
From: jerryanderson2009@live.com
To: dodsoncf@aol.com

Thanks for your expertise and helpfulness in getting the House in McKinney back into level. I was very uneasy in my decision to get the home fixed and all the options were confusing on your trips out to the house; you measured the foundation from all areas of the home, drew up a plan of repair, explained the process in great detail, talked about your crew and what to expect, discussed cleanup and payment. I was pleased when the guys showed up on time laid out all the tools and supplies, jacks, electric and mechanical, laid out the locations for excavations, dug the holes with precision and expertise, drove piers down to bedrock at all locations, put in the foundation stones and then everyone together finished the leveling process to within 1/8" from inside measurements. Then checked all aspects of the job in and out, filled back the pier holes, repaired a concrete slab, filled all holes and cleaned up all flower beds and yard, no trash left behind. The most organized group of workers I have ever dealt with, although I do not want another bad foundation, you are the only person I would call. I received 4 estimates and felt that yours was by far the best and you are a very good and nice person to work with. You answered all my questions, called me when you said you would, scheduled that work, finished on time, on budget and then called the next day for a recap and followed up on any issue. Please feel free to give my name, phone, email to anybody who needs a foundation repair, I am a retired Health Care Business Manager and recognize quality and efficiency when I see it. Thanks again for doing everything you said you would and more. Jerry Anderson jerryanderson2009@live.com 214-212-0571 Tell the crew I said thanks.